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## WSP: Wide Site Polling

Wide Site Polling (WSP) is polling for multi-branch sites only. It ensures that each branch has polled correctly and successfully together from Head Office when there are any changes. WSP is the main controller for sending updates to branches and for branches to send information to Head Office ensuring everything is synchronised across all sites.



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## User Guide:

If, by chance, something has not polled when it was supposed to you can do a manual poll for all the branches.

1. At the bottom of the taskbar there will be a small 'Merlin WSP Server' Right click on this and then click 'Show'.

Show Hide	
About	
Exit	10:41

2. Click on the 'Activity Log' Scroll down to the bottom and it will show the most

recent poll and if it was successful or not.

Merlin WSP Server	. 🗆 ×
Progress Activity Log Configuration Timing Branches Schedule	
31/10/2016 11:06:34: Sent FTP local file: PollStart_Server.msw 31/10/2016 11:06:34: to FTP server file PollStart_Server.msw.part 31/10/2016 11:06:34: Renamed FTP server file from: PollStart_Server.msw.part 31/10/2016 11:06:34: Sent file: PollStart_Server.msw 31/10/2016 11:06:34: Sent file: PollStart_Server.msw 31/10/2016 11:11:13: Received FTP local file: PollAcknowledge_Client.msw 31/10/2016 11:11:13: from FTP server file: PollAcknowledge_Client.msw 31/10/2016 11:11:13: Greated file: WIERLINSERVERPolling\SWO\PollCommand_Server.msw 31/10/2016 11:11:14: Sent FTP local file: PollCommand_Server.msw 31/10/2016 11:11:14: FTP server file: PollCommand_Server.msw 31/10/2016 11:11:14: For FTP server file: PollCommand_Server.msw.part 31/10/2016 11:11:15: Sent file: PollCommand_Server.msw 31/10/2016 11:11:16: Sent FTP local file: ReguestedFileList_Server.db 31/10/2016 11:11:16: Sent FTP local file: ReguestedFileList_Server.db 31/10/2016 11:11:16: Renamed FTP server file from: RequestedFileList_Server.db.part 31/10/2016 11:11:16: Renamed FTP server file: ReguestedFileList_Server.db.part 31/10/2016 11:11:16: Renamed FTP server file: RequestedFileList_Server.db 31/10/2016 11:11:16: Renamed FTP server file: RequestedFileList_Server.db	

3. If the branch had failed, then click on the '**Branches**' tab at the top. Right click on the branch that failed. Make sure you right click on the three letter name, not any of the other icons.

Branch	Name	Test Path	
<b>☑</b> 🖳 BGR	Borough Green		
<b>☑</b> 및 cox	Coxheath		
HEA	Headcorn		
	Larkfield		
	Lenham		
	Maidstone		
PAR	Parkwood		
✓ I SNO	Snodland		
<b>☑</b> 🖳 SOU	Southborough		
<b>☑</b> 및 STA	Staplehurst		
<b>☑</b> 및 swo	Senacre Wood		
<b>WE</b>	Tonbridge Wells		
V WAR	Warehouse		
	West Malling		
TON	Tonbridge		

4. There should be three options: 'Request only', 'Update Only' and 'Poll Both'.



5. 'Request Only' updates the figures and reports.

'Update Only' updates the new prices and GA etc.

'Poll Both' updates everything (this will take a long time and is rarely used).

6. Click on the option which applies to you, usually it is the 'Request

**Only'** option. Once this has been done, then click on the **'Progress'** tab at the top of the window.

Merlin WSP Server	<u>- 🗆 ×</u>
Progress Activity Log Configuration Timing Branches Schedule	
Progress Activity Log Configuration Timing Branches Schedule   Image: Poll Start sent Image: Poll Acknowledge received Image: Poll Acknowledge received Image: Poll Acknowledge received   Image: Poll Command sent Image: Poll Command sent Image: Poll Command = Update   Image: Command = Request Image: Command = Update Image: Poll Command = Update   Image: Create requested filelist Image: Create updated data Abort Polling   Image: Requested filelist sent Image: Updated finished received Image: Poll finished sent   Image: Readin requested data Image: Poll finished sent Image: Poll finished sent	
Polling SWO	

7. Here it will update and you will be able to see the status of the polling. Once this has completed, the Status should be green and successful.

Merlin WSP Server			<u>- 0 ×</u>
Progress Activity Log Configurat	ion Timing Branches Schedule		1
Poll sta	rt sent		
PollAc	nowledge received		
Poll cor	nmand sent		
Command = Request	Command = Update		_
Create requested filelist	Create updated data	Abort Polling	
Requested filelist sent	Updated data sent		
Requested data received	Updated finished received		
Readin requested data			
🔽 Poll fini	shed sent		
Succes	s SWO		

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